

# Clearwater Care (Leadon Court) Limited

## Annual Return 2025/2026

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The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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## Provider: Clearwater Care (Leadon Court) Limited

### Provider summary

The provider was registered on:	31/12/2018
The following lists the provider conditions:	There are no conditions associated to the provider

### Training and workforce planning arrangements

<b>Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.</b>	<p>Training records maintained to identify needs</p> <p>Training record requested for new staff and appropriate induction training provided</p> <p>Additional training needs identified from staff supervisions and performance monitoring</p>
<b>Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.</b>	<p>New staff identified from advertising vacancies or direct contact</p> <p>Application forms completed</p> <p>2 references one from last employer</p> <p>DBS sought or obtained</p> <p>Induction training provided</p> <p>Existing staff supported via staff supervisions and management communication</p> <p>Training provided to existing staff when need identified or when due</p>

### Regulated services delivered by this provider

Service name	Service type	Type of care
Leadon Court Nursing Home	Care Home Service	Adults With Nursing

## Service: Leadon Court Nursing Home

### Service summary

<b>Service Type</b>	Care Home Service
<b>Type of Care</b>	Adults With Nursing
<b>Approval Date</b>	31/12/2018
<b>Maximum number of places</b>	34
<b>Service Conditions</b>	<ul style="list-style-type: none"><li>• A maximum of 34 individuals can be accommodated at this service.</li><li>• Clearwater Care (Leadon Court) Limited is registered to provide a Care Home Service at Leadon Court Nursing Home, Leadon Court, Thornhill, Cwmbran, NP44 5TZ</li><li>• The responsible individual for this service is David Baines</li></ul>
<b>How many people in total did the service provide care and support to during the last financial year?</b>	42

### Service management

<b>Responsible Individual(s)</b>	David Baines
<b>Manager(s)</b>	Caroline Leighton

### Service contact details

<b>Service Telephone Number</b>	<a href="tel:01633877492">01633877492</a>
<b>Service Contact Email Address</b>	<a href="mailto:leadoncourt@summerhillgroup.co.uk">leadoncourt@summerhillgroup.co.uk</a>

### Languages used at the service

<b>What is the main language through which the service is provided?</b>	English
<b>Other languages used in the provision of the service</b>	There are no other languages used at the service
<b>Non-verbal communication methods used at the service</b>	<ul style="list-style-type: none"><li>• Writing (Paper / Whiteboards)</li></ul>

### Service facilities and accommodation

<ul style="list-style-type: none"><li>• Close to local shops / amenities</li><li>• Garden(s)</li><li>• Internet access</li><li>• Laundry service</li><li>• Lifts</li><li>• Near public transport</li><li>• Number of bathrooms with assisted bathing facilities: 4</li><li>• Number of bedrooms with en-suite facilities: 8</li><li>• Number of communal lounges: 2</li><li>• Number of dining rooms: 1</li><li>• Number of shared bedrooms: 0</li><li>• Number of single bedrooms: 34</li><li>• On-site parking</li><li>• TV point</li><li>• Wheelchair access</li></ul>
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### Engagement with people using the service

Quality surveys Regular meetings Open door policy by manager Regular presence of RI Use of 3rd part websites
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### Compliance and quality statement

<b>Inspected - Delivering Quality Care</b> <p>During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.</p> <p>We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps</p>
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them achieve positive outcomes.

### Fees charged by the service

The minimum weekly fee payable during the last financial year?	£1330
The maximum weekly fee payable during the last financial year?	£1390

### Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

### Staff working at the service

#### Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	50
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#### Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Nursing Assistant / Auxiliary Nurse	2	0
Registered Nurse (1+ Years in Practice)	5	0
Care Worker	28	10
Domestic staff	8	2
Catering staff	4	0
Other Staff	3	0

### Training undertaken

#### Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Nursing Assistant / Auxiliary Nurse	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

#### Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Nursing Assistant / Auxiliary Nurse	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

#### **Manual Handling and Safeguarding**

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Nursing Assistant / Auxiliary Nurse	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

#### **Medicine Management and Dementia**

Role type	Medicine Management	Dementia
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Nursing Assistant / Auxiliary Nurse	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

#### **Positive Behaviour Management and Food Hygiene**

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Nursing Assistant / Auxiliary Nurse	All staff have completed	All staff have completed
Registered Nurse (1+ Years in Practice)	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Domestic staff	All staff have completed	All staff have completed
Catering staff	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

### Contractual arrangements

#### Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Nursing Assistant / Auxiliary Nurse	2	0	0
Registered Nurse (1+ Years in Practice)	5	0	0
Care Worker	28	0	0
Domestic staff	8	0	0
Catering staff	4	0	0
Other Staff	3	0	0

#### Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Nursing Assistant / Auxiliary Nurse	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

### Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Nursing Assistant / Auxiliary Nurse	2	0
Registered Nurse (1+ Years in Practice)	5	0
Care Worker	19	9
Domestic staff	2	6
Catering staff	4	0
Other Staff	1	2

### Staff qualifications

#### Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Nursing Assistant / Auxiliary Nurse	2	0
Registered Nurse (1+ Years in Practice)	5	0
Care Worker	28	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

#### Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Nursing Assistant / Auxiliary Nurse	0	0
Registered Nurse (1+ Years in Practice)	0	0
Care Worker	0	0
Domestic staff	0	0
Catering staff	0	0
Other Staff	0	0

### Typical shift patterns

Role type	Typical shift patterns
Nursing Assistant / Auxiliary Nurse	7to 7
Registered Nurse (1+ Years in Practice)	7to7
Care Worker	7to7